



PROJECT TERMS AND CONDITIONS

ARTWORK AND QUOTING

This quote is for materials and services based on the information provided at this time. It is imperative that the artwork submitted is prepared according to the artwork guidelines for that specific product. LLS will not be responsible for recreating or revising art, or errors arising from improperly formatted artwork. We offer specific artwork guidelines, instructions, templates and quoting forms to ensure accuracy.

UNANTICIPATED ISSUES

As the scope of the project unfolds, alterations to artwork, layouts, unexpected environmental, logistical, or structural issues, unique to each installation, may occur and should be anticipated. These unexpected factors may require revisions to wiring diagrams and the purchase of additional materials, hardware and on-site support. If on-site technical support is not listed separately on the quote, it is available for an additional fee. If required, additional travel and hotel expenses may be incurred. Mapping and programming services not listed on the quote are available for an additional cost and are not included.

PROJECT CONSULTATION- SETTING THE SIGN COMPANY'S AND END USERS EXPECTATIONS

During the planning and quoting stage, it is imperative to have a meeting to review specific details and establish expectations regarding system functionality and the level of technical and on-site support that LLS provides with these types of projects. It is our experience that companies have limited understanding of the Lighting Control Systems we provide and are often unable to clearly explain to the end users the capability of the system they are purchasing. We are happy to speak directly to the end user to make sure their expectations are understood and met. LLS will not be held responsible for the failure to provide a system that meets the end users' expectations.

SITE SURVEY

An initial site survey must be conducted to determine the placement of hardware, distances between connection points, length and type of cable runs, service access points, obstructions or any other situations that could cause issues during installation. If not listed separately in the quote a site survey can be conducted for an additional fee. If required, additional travel and hotel expenses may be incurred.

LIGHTING CONTROL SYSTEM SOFTWARE TRAINING

Several of our controllers do not require sophisticated software or end user training. For those controllers with additional software, LLS and/or Manufacturer, will either provide programming services or software training for a designated representative in the use of the control system software for an additional fee.

PROJECT MANAGEMENT

Customer will appoint a project manager to be our point of contact for All issues. This individual will be responsible for receiving and understanding all technical and logistical instructions and disseminating the information to the appropriate personnel within their organization. While we will do our best to make sure all the information gets to the appropriate personnel, we cannot assume responsibility for coordinating, scheduling and communicating information throughout your organization or through multiple channels. This includes any sub-contractors who may not be familiar with our products.

PROJECT TIMELINE

If our on-site technical assistance is required pre-installation, installation or post-installation, the Customer will provide a timeline for the manufacturing and installation of the project. While changes in scheduling are common, and we will do our best to accommodate those changes, advanced planning is required in order for us to have the appropriate personnel available to provide the required support.

WIRING/WORKMANSHIP

Our experience proves the systems we sell operate correctly when installed according to instructions. While defects in hardware are always possible, the vast majority of technical issues are caused during installation because of unforeseen logistical issues, improper wiring or poor workmanship. If we are requested to go on-site to address wiring/workmanship issues, additional charges may be incurred.

TESTING

It is highly recommended that ALL hardware be set up and tested as a **system**, prior to installation, to ensure all components and wiring are functioning properly. Testing individual components may not be satisfactory. Neither LLS nor Manufacturer will be

responsible for any losses incurred as a result of insufficient testing prior to installation.

WIRES AND CABLES

Properly shielded wires and cables are the responsibility of installer. Installer must select proper gauge wire based on distance to avoid voltage drop.

NETWORKING

LLS is not responsible for issues arising from the use of components not provided by us. We do not provide support for third party computer software or network troubleshooting. If equipment we are providing is to be installed on a network, it is the customers responsibility to ensure all network issues are taken care of prior to installation.

SHIPPING TERMS AND CONDITIONS

Shipping as it appears on the quote is an estimate only. Actual shipping, customs, and duties fees may vary. If no shipping charges are listed, then shipping charges are "To Be Determined" and will be confirmed when the order is finalized. Regardless, customer is responsible for all shipping, customs, and duty fees. Power supplies and other accessories may ship in advance from the US warehouse.

PACKING SLIP

The invoice received in the box with Overseas Factory shipments is to keep customs and duty fees as low as possible and does not reflect any accurate pricing.

TARIFFS, DUTIES, TAXES AND FEES

In certain cases, there may be additional fees due upon delivery that were not previously disclosed. In these cases, Customer is responsible for any duties or brokerage charges due at delivery. These charges are unavoidable and unpredictable with the escalating trade wars worldwide. GLLS is unable to prepay or add these charges to the invoice.

WARRANTY- PASS THRU

LLS To the extent permitted by law, these warranties are exclusive and there are no other express or implied warranties or conditions, including warranties or conditions of merchantability and fitness for a particular purpose. The warranty obligations of LLS "Seller" for Products sold by Seller will in all respects conform and be limited to the warranty extended by the manufacturer of such Products, if transferable. The sole remedy available to Buyer with respect to defects in such Products will be against such manufacturer under any applicable manufacturer's warranty to the extent available to Buyer

PAYMENT

Payment is due based upon the terms specified on the quotation. Failure to pay within terms may result in the withholding of additional services. Under no circumstances can any deductions or off-sets be taken against any invoice for any reason whatsoever. Resolutions to any dispute will only be addressed after final payment is received.

The undersigned acknowledges receipt and acceptance of terms.

Date: _____ LLS Quote #: _____

Contact Name: _____ Signature: _____